

## Past Performance Evaluation

### 1. COMPANY OVERVIEW

<b>Primary Name :</b> GOVERNMENT DEVELOPMENT CENTER LLC	<b>Past Performance Evaluation</b>
<b>Alternate Name :</b> (none)	Report Date : 08-06-2014
<b>D-U-N-S® :</b> 05-550-1553	Order Number : 1945901
<b>Address :</b> 7150 114th Ave Ste 100 LARGO,FL 33773	
<b>Telephone Number :</b> +1 (727) 803-6890	
	<b>Company Information</b>
	<b>Year Started:</b> 2011
	<b>Year of Current Control:</b> 2011
	<b>Annual Sales:</b> \$ 1,200,000
	<b>Total Employees:</b> 20
	<b>SIC/Line of Business:</b> 8748/Business consulting, nec

### 2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

<b>Overall Performance Rating</b>	<b>89</b>		<b>Bottom</b>	<b>SIC/Quintile</b>	<b>Top</b>
Overall, how satisfied do you feel about the performance of this company during this transaction?			SIC:	8748/Business consulting, nec	

### Detailed Performance Ratings

		0	25	50	75	100
<b>RELIABILITY:</b>						
How reliably do you think this company follows through on its commitments?	90					
<b>COST:</b>						
How closely did your final total costs correspond to your expectations at the beginning of the transaction?	93					
<b>ORDER ACCURACY:</b>						
How well do you think the product/service delivered matched your order specifications and quantity?	87					
<b>DELIVERY/TIMELINESS:</b>						
How satisfied do you feel about the timeliness of the product/service delivery?	88					
<b>QUALITY:</b>						
How satisfied do you feel about the quality of the product/service provided by this company?	90					
<b>BUSINESS RELATIONS:</b>						
How easy do you think this company is to do business with?	93					
<b>PERSONNEL:</b>						
How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?	94					
<b>CUSTOMER SUPPORT:</b>						
How satisfied do you feel about the customer support you received from this company?	93					
<b>RESPONSIVENESS:</b>						
How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?	94					